

ATTENTION - IMPORTANT HOSPITAL UPDATES

Due to concerns about the novel coronavirus and related disease (COVID-19), the NC State Veterinary Hospital is taking precautionary measures within the hospital.

ONLY hospital personnel – including doctors, staff and clinical students – will be allowed inside all areas of the hospital complex including the Terry Center, the Health and Wellness Center and the Equine and Farm Animal Veterinary Center until further notice.

What should clients do when they arrive at the hospital ?

- Park closest to door leading to your specialty department.
- Masks are required.
- Please remain in your vehicle with your animal.
- Call your animal's designated service.
- Care professionals will discuss your needs by phone.
- A care professional will come to the parking lot to bring your animal into the building.
- Please be outside your vehicle with your animal.
- After medical evaluation, you will receive a phone call to discuss verbal consent for treatment. Financial estimates will also be authorized via this phone call.
- You will receive a phone call from a client service representative to obtain a deposit via one of our payment methods.
- To pay online visit go.ncsu.edu/ncstatevhpayment.
- Updates will be given regularly via phone.
- Once care is complete, the discharge process will be discussed and any remaining balance will be collected.

More information available at:

The Centers for Disease Control (CDC):

<https://www.cdc.gov/coronavirus/2019-ncov/faq.html>

NC State: go.ncsu.edu/coronavirus.

Service phone numbers:**Terry Center**

Cardiology [919-513-6694](tel:919-513-6694)

Dermatology [919-513-6543](tel:919-513-6543)

Emergency [919-513-6911](tel:919-513-6911)

Family and Community Services -
[919-513-3901](tel:919-513-3901)

Internal Medicine [919-513-6670](tel:919-513-6670)

Neurology [919-513-6692](tel:919-513-6692)

Oncology [919-513-6690](tel:919-513-6690)

Ophthalmology [919-513-6659](tel:919-513-6659)

Orthopedic Surgery [919-513-6588](tel:919-513-6588)

Pharmacy [919-513-6570](tel:919-513-6570)

Soft Tissue Surgery [919-513-6050](tel:919-513-6050)

Health and Wellness Center

[919-513-6999](tel:919-513-6999)

at prompt enter (#) to reach desired service:

Behavioral Medicine (1)

Blood Bank (5)

Dentistry (4)

Exotics (5)

Nutrition (2)

Rehab and Mobility (5)

Theriogenology (3)

**Equine and Farm Animal
Veterinary Center**

[919-513-6630](tel:919-513-6630) at prompt **enter 1** to reach all
non-emergency services.

Equine Medicine

Equine Ophthalmology

Equine Orthopedics

Equine Soft Tissue Surgery

Equine Reproduction

Farm Animal Services

Equine Emergency *at prompt*

enter 4 before 11 pm, enter 5 after 11 pm.