







# Pet Owner Guide: Cardiology Service

We understand having your pet in the hospital can be a stressful time. This guide provides information on what to expect while your pet is under the care of the NCSU Cardiology Service.

#### **Service Details**

- Your pet will have a health care team that includes a senior veterinary student, cardiology resident, board-certified cardiologist, and cardiology nurse.
- The Cardiology Service receives transfers every day of the week. The outpatient service operates 8 am 5 pm, Monday Friday.
- Cardiology Service contact
  - o (919) 513-6694 | <u>ncstatecardiology@ncsu.edu</u> | 8 am 5:30 pm, Monday Friday
  - Emergency Service phone number: (919) 513-6911 | 24/7/365

# **Client Communication on Hospitalized Patients**

- The cardiology student will call you the following morning and the cardiology resident will call by 10 am (weekdays) and by 12 pm (weekends/holidays).
  - o Please confirm your best contact number with the Emergency reception team.
- The cardiology service will update you at least twice daily during the weekday and at least once daily during weekends/holidays unless otherwise specified.

## **Visitation Opportunities**

- Daily visitation hours are available for patients housed in the ICU (facilitated by student/nurse)
  - o 10:30 11:30am 3:30 4:30pm 8:30 9:30pm

## **Discharge and Recheck appointments**

- Your pet's diagnosis, treatment, and prognosis will be discussed over the phone and in person at the time of discharge. You will receive a written case summary with instructions for care, medications, and follow up recommendations at that time.
- As a referral center, we work as a team with your primary veterinarian. As such, follow up care
  may be performed with your primary veterinarian. Options will be discussed at the time of
  discharge.